

Dear Patient,

We would like to thank you for your continued participation in our chronic care management program. We appreciate the opportunity to monitor your health status between office visits. Upon review of your chart, it appears that you have either never logged in or have not logged in for quite some time. The questions that you receive are instrumental in keeping you healthy and help our team identify early warning signs of any potential health issues.

As you may know, the earlier symptoms are treated, the better the outcome. We want to kindly remind you of the importance of your participation with our care management system, ChronicCareIQ. Your physician has taken great care in tailoring questions especially for you. ChronicCareIQ is simple to use and is accessible through email, tablet, smartphone and telephone. If you're unsure of how-to login, please contact our office for assistance.

Remember, as a participant in our chronic care management program, you have direct access to our team through this system. You can send messages through ChronicCareIQ straight to our care team and receive a call back without calling our office.

Although your physician has provided you with these great tools, YOU are the number one advocate for your health. These tools serve no purpose without your commitment in answering the questions provided and informing the care team of any changes in your health status or personal information. Please help us so that we may take the best care of you! Please contact our care team today so that we can ensure we have your most current information.

Sincerely,

(Care Team Name)

(Contact Info)